

ISO 9001:2015 Overview

Class Overview

ISO 9001:2015 is here! All organizations currently registered to the ISO 9001:2008 International Standard are required to make the conversion to the new Standard by the end of 2017.

This two-day session explores the requirements of ISO 9001:2015, explains what changes to an organization's QMS are to be implemented, and how to audit to this Standard.

Attendees discover the standardized core, documentation, definitions, format and text of the new ISO 9001 Standard as part of the Annex SL framework.

Participants discover the continued emphasis on increasing value to customers and the organization, applicability to "service" types of organizations, criteria for enhancing workforce competency, handling risk, and data requirements.

Participants examine specific activities that need to be done to effectively move from the current registration status to the new one in a reasonable time frame, including determining the context of the organization, what needs to be done to develop the competency of the workforce, establishment of a risk-based orientation, integrate and implement them into the organization's QMS, and evaluate their effectiveness.

Participants should bring their questions and note-taking materials to get the most from this session.

Note: Changes to this class may be made in content, schedules, delivery technique, reference material, class location, price, and/or any other component of this training at any time without notice. This is necessary to continually improve the training to take advantage of ever-changing concepts, practices and thinking.

Key topics explored in this class

- Overview of ISO 9001:2015.
- Survey of the main areas of change
- New language and documentation requirements.
- Structural improvements through the Annex SL framework and addition of two new sections.
- Establishing the internal and external context of the organization including all "interested parties".
- The adoption of risk-based thinking for identifying risks and opportunities and planning how to address and evaluate them.
- Establishing relevant objectives with more detail than previously required.
- Workforce competence requirements more stringent.
- Increasing leadership and management representative requirements